Are you Working with the Right Benefits Broker?

Some things to consider	ENCOMPASS Benefits		Your Broker	
	Yes	No	Yes	No
Independent — Our Broker is independent. (Or do they work directly for one carrier or provide benefits from one or only a select few carriers?)	V			
Plan Reviews – Our Broker reviews our benefits plan in detail with me and provides recommendations for improvements.				
Marketing Plan - Our Broker <i>automatically</i> takes our plan to market at least every 3-5 years (or more often if we have service problems) to ensure our plan is competitive both with design and cost.	V			
Marketing Quotes – Our Broker shows me the actual quotes from the carriers.				
Frequency – I connect (via phone, email or in person) with my Broker and/or Service Representative <u>at least</u> 4 times a year. (More than just at renewal)	V			
Breadth of Carriers - Our Broker markets our plan to <u>all</u> Canadian insurance carriers including specialty carriers and Employee Assistance providers? (vs. just a select few)				
Retirement Options - Our Broker has discussed group retirement savings options with us.	V			
Industry Updates - Our Broker keeps me informed of industry and legislative changes.	Ø			
HR Counsel – Our Broker has HR professionals <i>on staff</i> that provides counsel for HR-related questions, for <i>no</i> additional cost.	V			
Employee Communication – Our Broker hosts information sessions for our employees to learn about their benefits plan.	Ø			
Experience (Plan Usage) Reports – Our Broker routinely provide experience reports showing our plan usage compared to premiums paid.	Ø			
Point of Contact – When we have a problem with the carrier or have benefits or HR questions, our first point of contact is our Broker.	V			
Service – Our Broker provides a <i>dedicated</i> Client Service Representative for our Plan Administrator and employees to contact directly with questions, problems and/or HR queries?	V			

Don't think you are? Then, let's talk...

Contact EnCompass Benefits & HR Solutions

www.encompassbenefits.com

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